
IC3 Alert For Raleigh-Durham Research Triangle Businesses

Although Microsoft Office 365 is a great IT solution and we recommend that our clients use it, over the past few months, we have seen major threats emerge. There's been a proliferation of BEC (Business Email Compromise) Scams and Office 365 hacks resulting in large sums of money being transferred to fraudulent entities.



The FBI's Internet Crime Complaint Center (IC3) has issued an alert describing a growing number of scams targeting businesses working with foreign suppliers or businesses that regularly perform wire transfer payments. These sophisticated scams are classified as Business Email Compromises (BEC) or email account compromises (EAC) and use social engineering techniques to defraud.

The techniques used in the BEC/EAC scams have become increasingly similar, prompting the IC3 to begin tracking these scams as a single crime type. The scam is carried out when a subject compromises legitimate business email accounts through social engineering or computer intrusion techniques to conduct unauthorized transfers of funds.

Most victims report using wire transfers as a common method of transferring funds for business purposes; however, some victims report using checks as a common method of payment. The fraudsters will use the method most commonly associated with their victim's normal business practices.

The BEC Scam has evolved to include the compromising of legitimate business email accounts and requesting Personally Identifiable Information (PII) or Wage and Tax Statement (W-2) forms for employees and may not always be associated with a request for transfer of funds.

**Continue Reading About This Special FBI
Alert.**

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Join Us In Welcoming Charles Boyle!

CSP is pleased to introduce our newest Project Manager & Network Engineer, Charles Boyle.

Charles will predominantly serve as our project manager, but he also has expertise as a technical engineer. Because of this, Charles can do more for our clients as a hands-on project manager. He'll serve as an escalation engineer when required, and handle SolarWinds administration duties as well.

Charles has an MBA in IT Project Management and a Project Management Certification from the University of Phoenix. He also has a Bachelor of Science Degrees in Information Technology and Business Systems Analysis. On top of these achievements, Charles is a Certified Meraki Network Associate (CMNA) and is SolarWinds N-Central Certified.

Join CSP in welcoming Charles to our team.

[Click Here](#)

Join Us In Congratulating Our Q4 Employee Of The Quarter: Marc Gillet

CSP, Inc. knows the truth – At the heart of everything we do it our amazing staff. We wouldn't be what we are without them. Which is why we strive to honor our fantastic employees with awards each quarter. And, during the 4th quarter of 2018, Marc Gillet was the winner!



Marc is our Lead Project Engineer for Networking. In this role, he focuses on rolling out new technology projects and serves as an escalation support engineer when required.

Marc is recognized for achieving superb customer satisfaction and being a team player. He never hesitates to chip in and help out his teammates. For an example, he worked extremely hard throughout a hectic holiday season for both CSP and our clients.

Marc has been with CSP for 11 years. He has numerous certifications, including a CCVP and Alphabet Soup of Cisco certifications. His specialties include Cisco networking, IP telephony (and Unified Communications) firewalls, wireless, switching, and VMware ESXi virtualization. He's also a Cisco project engineer for VoIP, collaboration, security and wireless.

This is the 3rd time Marc has received the Employee of the Quarter Award. Join us in congratulating Marc on this great achievement.

[Click Here](#)

Thank You CSP Employees For Making Us Such A Success!

At the heart of everything we do is our amazing staff. We wouldn't be what we are without them. We recently held an Employee Appreciation Low Country Boil! And what a great time we had!



We sat around a fire pit and listened to some great music. We ate some good food and enjoyed great company. Everyone had a fantastic time!

We think it's important to take a step back from the hectic day-to-day, have some fun and enjoy good camaraderie. And above all, show how appreciative we are for what all of our engineers do. Inviting our entire staff to join us for some Low Country Food and fun is just part of our ongoing effort to hold at least one employee appreciation event every year.

Find out what is our favorite Low Country Boil recipe.

[Click Here](#)

*“Don't ask for prices to fall,
ask for your value to
increase.”*

Mac Duke, The Strategist



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